What We Store	Reason (Legal Basis)	What we Use Data For
Name, date of birth,	Fulfilling a contract	To process your orders and bookings
email, telephone number.		
Email, address and	Legitimate Interest	1) Class details and reminders and schedule changes
telephone number.		2) Service enhancements – such as changes to pricing and schedules or new
		services
		3) Satisfaction surveys and testimonial requests and in order to improve our
		service.
		4) To contact you to discuss feedback or complaints.
	Consent (email only)	Supplying you with email Marketing communications that you have opted into to
		keep you informed of special offers, promotions and new events.
	Fulfilling a Contract	Sending you payment invoices by email
Date of Birth	Legitimate Interest	To personalise, tailoring and improve our services and your experience with Wake
Gender		Up and Shine
How you heard about		
Wake Up and Shine		
How long and how often	Legitimate Interest	To enable us to assess your suitability for the services and safeguard your health
you practice yoga		
Health Information and Emergency Contact	Legitimate Interest	To enable us to assess your suitability for the services and safeguard your health
Payment card number,	Consent (we will only	
expiry date and billing	store these details if you	
address	ask us to)	
If you purchase one of our	Fulfilling a Contract	To provide the services you have purchased. We also use information about
services or make a		services bought and volumes, to help us with planning, demand forecasting,
booking: your purchased		management information and research
/ booked services,		
receipts		

Time and date of your check-ins for any bookings	Legitimate Interest	To help us with planning and handling our customer contact efficiently and effectively
Details of your interactions with us – e.g. notes from our conversations with you, details of any complaints or comments you make, and how and when you contact us.	Legitimate Interest	Keeping our records up to date, handling our customer contact efficiently and effectively
Details of your visits to our websites or apps, including IP address, web browser and version, operating system, and which website referred you to ours.	Legitimate Interest	Improving customer experience and interaction with our sites.